



medPhoton is one of the most innovative companies in Salzburg. Our medical imaging solutions and products stand for the highest quality and are available at medical facilities worldwide. We develop cutting edge medical devices and corresponding software, on our Salzburg premises.

At the moment, we are looking for a

APPLICATION SPECIALIST - RADIOLOGICAL DEVICES (M/F/D)

TO BE A FULLTIME MEMBER OF OUR TEAM

As a professional information communicator, you will be responsible for the following tasks:

- Managing customer feedback and expectations
- Handling of customer complaints, supervision of solution finding
- User-level usability testing and application training to customers as well as employees
- Development & documentation of training material with main focus on clinical workflows as well as device calibrations
- Support and manage customer projects, from concept phases to implementation of new solutions and the upgrade of existing tools
- Maintenance of parts of the technical documentation of our product line (user manual, specification sheet, case reports, flyers)
- Collaboration within the company to develop and improve high technological medical devices for radiotherapy.

YOUR ATTRIBUTES:

- Ideally background in usage or handling of medical devices
- University degree or equal practical experience
- Native or professional level of English, ideally second/third language competences (German, Spanish, French, Italian...)
- Ideally some experience in Application within the medical technology industry.
- A passion for resourceful and creative problem-solving.
- Ability to work independently but also a motivated and enthusiastic team player
- Great people skills, and a proven track record of building relationships.

WHAT WE OFFER YOU!

- Motivating work climate as part of our international & creative team
- Exiting and varying tasks
- Collaboration with cross departmental teams, both locally and internationally
- The opportunity to grow with our company & to directly partake in our successes
- Working with innovative devices and software systems in the field of medical applications
- Generous social benefits within our multinational medPhoton enterprise
- Good transport connections and parking availability

The actual salary will be negotiated and decided based upon the individual's demonstrated qualifications, skills, and experience. According to the Austrian "Kollektivvertrag - Angestellte im metallverarbeitenden Gewerbe", the salary classification for this position is committed with "Verwendungsgruppe 3".

If this job description has stimulated your interest, please get in contact with us and send your job application to:

jobs@medphoton.at

We look forward to your interesting application!